

## Welcome to Techtips

There hasn't been a column from the CTC@Grenfell since we moved to our temporary location in the Old Commonwealth Bank on the corner of Forbes St and Main St. Today's column is to refresh your memory of our full range of products and services.

If your internet or computer is playing up or you don't have the internet, pop in and use one of our nine internet café computers. The computers all have the latest Office software so you can finish projects for school or work. Most of the computers have CD/DVD burners to download and save files. We have very competitive rates with discounts for seniors and students (cards to be produced upon request).

Avoid heading out of town for computer parts or repairs; come to the CTC instead and save time and money. We can order laptops or desktops for all requirements, with desktops custom built to your specifications. If you are unsure on what you require Josh can give specific advice. We stock parts including keyboards, mouses, speakers, modems, cables and CD/DVD drives and are happy to order items for you.

The CTC stocks several brands of ink and toner cartridges including Canon, HP, Brother and Epson. We also stock the generic brand Calidad which offers great savings while still producing good quality prints. If we don't have the cartridge you require most orders are received within 48 hours. We now have a free cartridge recycle bin, so do your part for the environment and bring in your used cartridges.

If your computer is running slow, won't turn on or just won't perform the way you need, bring it in and Josh will diagnose the problem and suggest appropriate repairs. He can remove viruses, spyware and ad-aware, upgrade your computer, format and reload your operating system and many other services to keep your computer in tip-top running order.

We do photocopying in colour or black and white on A3 or A4 paper with custom jobs a specialty. If you can't find the right stationary for that special occasion, why not have Josh design and print something unique; invitations, thankyou cards, business cards or posters.

We offer photo printing from 6x4 prints right up to A4. We also perform an editing service where we brighten dull photos, fix red eyes and many other tricks to make your photos look professional.

We burn photos and slides to CD and DVD, so dust off your old pictures and put them on an easy to store disk.

If you need to send or receive a fax but you don't own one, or yours is broken, we offer this service at very reasonable prices.

Make sure CTC@Grenfell is your 1<sup>st</sup> stop for all computer needs as you will be surprised by what we can offer. We welcome suggestions on equipment you want us to stock, or services you would like us to offer. The CTC can be contacted on 6343 1720, and our fax is 6343 2546. To contact Josh send him an email [grentech@grenfell.org.au](mailto:grentech@grenfell.org.au) or for Auburn [ctc@grenfell.org.au](mailto:ctc@grenfell.org.au) The CTC is open between 8:30am and 5:17pm, Monday to Friday.